



Conduct comprehensive testing

for Japanese customers' internet security products (OneGate, ITP, SmartOn, and MarkII)

HIGHLIGHTS

Luvina took on the challenge of testing numerous security products for our clients.

01 The Integration of Software Testing Services and Security Operations

Luvina needs to explain the requirements of each product and perform multi-step testing (UT, IT, ST) on a variety of environments to ensure the high-security requirements of each system.

02 Scalable Team

The project, initially staffed with 3 experts, now involves over 50 professionals, covering various security products.

ABOUT CLIENT

Our client is a prominent Japanese IT solutions company.

They specialize in IT security product development.

OVERVIEW

- **Country:** Japan
- **Service:** Software Development
- **Industry:** Security
- **Duration:** Since 2016
- **Team size:** Over 50 employees

CASE STUDY

CHALLENGES

Our client faces the demanding task of frequent testing due to product version updates and operating system changes on a wide range of devices. This requires substantial testing work.

They chose Luvina because of our flexibility in resource allocation, coupled with our expertise in network infrastructure, including Active Directory, Networking, Windows, Horizon, Vcenter, and VPN, to ensure thorough pre-release testing.

SOLUTIONS

Scalable resources

Starting with only 03 dedicated professionals, our performance exceeded expectations, leading to a team expansion of 50 experts to meet various testing requirements.

Ability to take on new tasks

We expressed our desire to take on a more important role in the project with the client.

Our customers, impressed with our capabilities, allowed us to handle additional tasks from **testing, development, maintenance, and operations.**

Professional working process

Luvina, with a wealth of experience and a clear professional working process, has gathered a team of highly qualified individuals in the field of security and testing.

In addition, we always strive to ensure product release deadlines are met.

ACHIEVEMENTS

Completed on time: Projects always meet progress and quality goals, leading to the satisfaction of our client and strengthening their trust that Luvina is their trusted operation and maintenance partner.

Flexibility and responsiveness: Our project teams have excelled in handling urgent requests quickly and flexibly, demonstrating a strong commitment to customer success.

Onsite support: We provide additional onsite team members to meet the need for continuous communication and field testing.

Ongoing support: Luvina provides continuous support for customers with periodic testing needs, especially during operating system updates, ensuring stable product operation.

Despite the challenges of adapting to new products, Luvina's proactive spirit and determination consistently ensure timely product releases, reinforcing our reputation as a reliable IT outsourcing partner.