



LIFE - INSURANCE MANAGEMENT SYSTEM

Maintaining software system for a leading Japanese corporation

OVERVIEW

Luvina plays an important role in maintaining the life insurance management system for a leading Japanese corporation.

Since the inception of the project in 2020, a dedicated team of 7 skilled engineers has been committed to ensuring smooth operations.

As customers' businesses continue to grow, demand for advanced features and updates has increased, requiring additional resources from Luvina. Therefore, Luvina has deployed more talented engineers to meet customers' evolving needs.

- **Country:** Japan
- **Industry:** Insurance
- **Services:** Maintenance (each sub-project involves Design, Coding, Testing, Integration, and Deployment).
- **Technologies:** Java, Struts, HTML5, CSS, Javascript, Asteria, Oracle, RPA.
- **Team size:** 12 engineers
- **Collaboration model:** ODC

ABOUT CLIENT

Luvina's client is a well-known Japanese System Integration company and their subsidiary in Vietnam.

The client has more than 30 years in the business and provides Information Systems related services including:

- Consulting and Solution Services
- Design and Development
- Operations Management and Maintenance Services, Investigation, Analysis, Evaluation, and Technical Support.

Luvina Software has been selected as a strategic partner for various software development projects across different industries, including insurance, securities, e-commerce, business management software, tourism, and real estate.

CASE STUDY

CHALLENGES

The project required high adaptability and readiness for handling a large number of new features within tight timeframes, all while adhering to stringent security requirements.



The financial domain is highly challenging, demanding nearly absolute accuracy, stringent security, and legal compliance. It's a complex area even for many technology engineers.



The client needed software developers to excel in design since there was no separate design department. This necessitated that all developers not only enhance their design skills but also gain a deep understanding of the challenging financial domain.



SOLUTIONS

SPECIALIZED SOFTWARE ENGINEER TEAM

Luvina established a team of highly experienced software engineers with expertise in the banking, financial services, and insurance (BFSI) sector. This team included Project Managers, Business Requirement Specification Engineers (BRSE), and highly skilled Java developers. They seamlessly collaborated to meet the client's needs for speed and flexibility, focusing on delivering high-quality results.

SECURITY AND INTELLECTUAL PROPERTY

Luvina ensured the security and protection of intellectual property by providing a dedicated office space equipped with a high-security IT infrastructure, including security controls and specialized lease lines. We also conducted intensive and in-depth information security courses for project personnel to ensure adherence to security commitments.

ACHIEVEMENTS

Luvina successfully achieved all the objectives of every sub-project within the system maintenance project. This included meeting deadlines, maintaining product quality, and delivering professional software technical services. As a result, the client selected Luvina as a partner for the next phase of this expanded maintenance stage, indicating a high level of trust in Luvina's ability to deliver quality work and excellent software technical services.

The client's satisfaction ratings for the first half of 2023 are impressive, with all categories receiving a 4/5 rating, reflecting the client's trust in Luvina's ability to provide high-quality work and excellent software technical services.