



Develop SAP software for comprehensive management of elderly health insurance services in Japan.

HIGHLIGHTS

Healthcare and Insurance

01

The elderly healthcare industry in Japan demands high-quality standards closely related to the insurance sector.

Adaptability

02

Luvina demonstrated the ability to acquire new professions, initially delving into the medical industry by studying fundamental knowledge about elderly healthcare, Japanese medical practices, and health insurance.

- **Country:** Japan
- **Service:** Software Development
- **Industry:** Healthcare
- **Technology:** J2EE, Postgres
- **Duration:** 12 months
- **Scale:** 300 man-months

OVERVIEW

In the complex landscape of healthcare and insurance, Luvina embarked on a journey of change to create a Healthcare System for the Elderly.

With a mission to serve the elderly, we put a great effort into combining the complexities of the healthcare and insurance industry, while building on our commitment to understanding the sector and providing a system with the most high quality.



CASE STUDY

CHALLENGES

Complex Healthcare System

Unlike Vietnam, Japan is an old country and has a comprehensive medical care system with many types of provision (at the facility, at home...). This system is government-supported through a health insurance policy with many complex classifications and regulations, requiring in-depth knowledge and understanding.

Advanced Quality Standards

The system must improve the efficiency of care providers while ensuring highly accurate cost calculations according to insurance industry standards. The goal is to lead the industry in providing healthcare insurance services in Japan.

SOLUTIONS

Learn Both Industries

Luvina is committed to learning both the insurance and medical professions, leveraging specialized documents, books, and legal requirements to understand the unique aspects of these fields in Japan. In addition, we also delve into insurance operations, legal requirements, and healthcare management processes in Japan.

Strict quality assurance

The project implemented rigorous quality assurance processes, including comprehensive testing, adherence to industry best practices, and ongoing monitoring to ensure system reliability and accuracy.

ACHIEVEMENTS

- **Comprehensive understanding of the industry:** By focusing on understanding both healthcare and national health insurance industries, the project developed a system that seamlessly meets the needs of both sectors, enhancing its capabilities.
- **Reliability and trustworthiness:** The strict quality assurance measures have resulted in a reliable system that meets the highest quality standards.